

Numerator Consumer

Sentiment Survey

June 2022 – December 2023





Examine consumer economic & COVID-19 sentiment over the past two years.

The Numerator Consumer Sentiment Survey was fielded to 1,000 US consumers each month between June 2022 & December 2023. The results from the past 19 months are summarized in this deck.

*Select questions have been asked since 2021—when possible, we've extended our reporting to include these earlier periods.

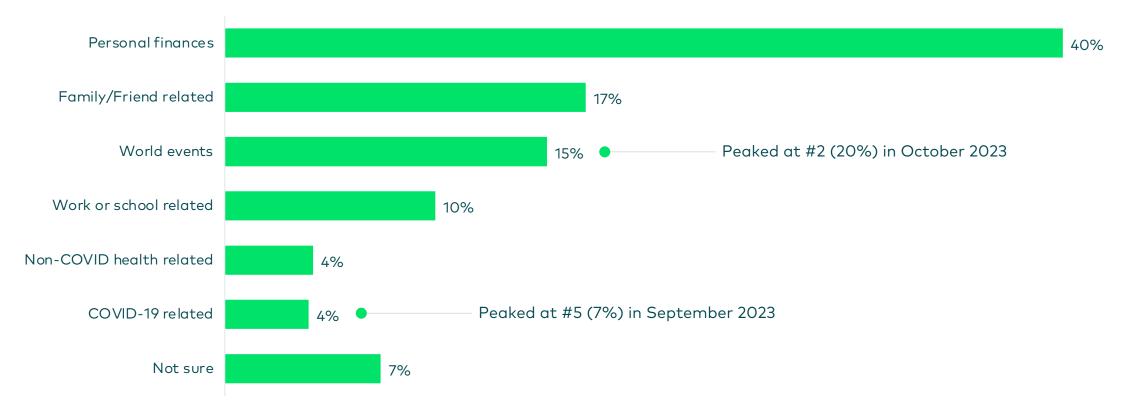


Personal finances consistently topped the list of consumer concerns from 2022-23.

Two-fifths of US consumers consistently rated personal finances as their primary concern for the coming months, reaching its lowest point (36%) in August 2022 before peaking at 44% in December 2022.

PRIMARY CONCERN FOR COMING MONTHS

% of consumers, average 2022-2023



Numerator Consumer Sentiment Study, June 2022 – December 2023 (n=1,000 monthly) | What do you think your primary concern will be over the next few months?

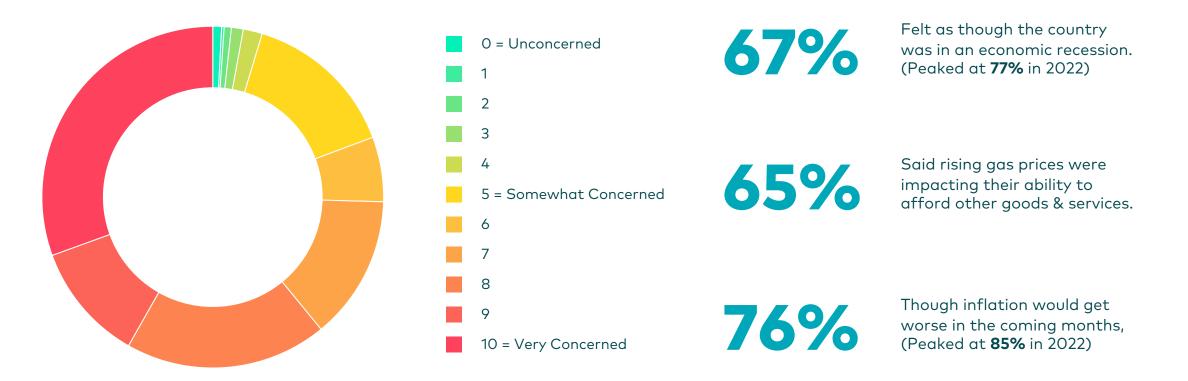


Nearly a third of consumers rated their economic concern 10/10.

Less than 5% of consumers rated their economic concern below 5/10 over the past two years. Two-thirds felt as though the country was in an economic recession, and three-fourths were worried about worsening inflation.

ECONOMIC CONCERN % of consumers, average 2022-2023

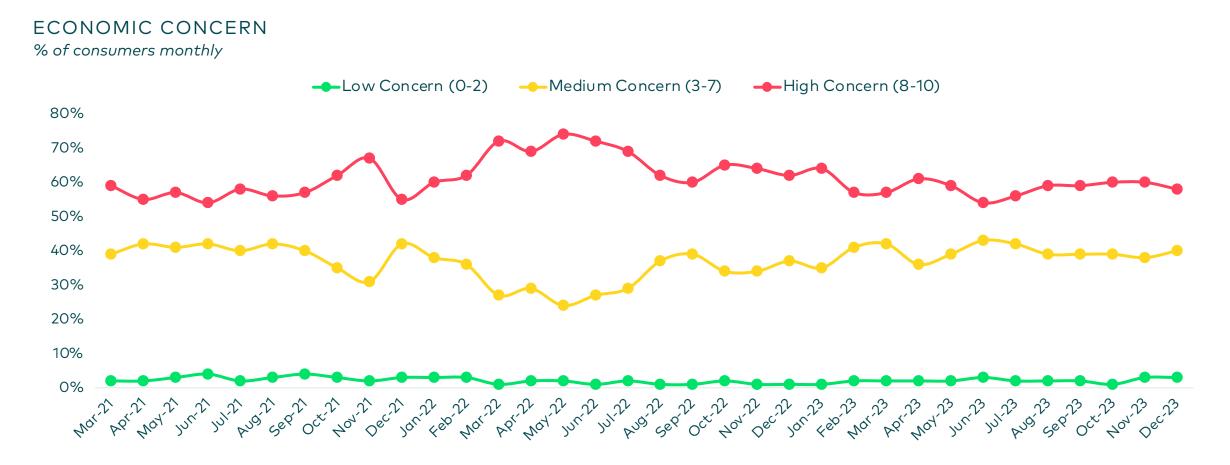
ECONOMIC BELIEFS % of consumers, average 2022-2023





Three-fifths of consumers have maintained a high level of concern about the economy for the past two-and-a-half years.

Economic concern peaked in May 2022 when 74% of consumers cited high concern, and settled to 60% by the end of 2023.



Numerator Consumer Sentiment Study, *March 2021 – December 2023 (n=1,000 monthly) | What is your current level of concern regarding the economy? *Began asking this question in earlier versions of our monthly sentiment study

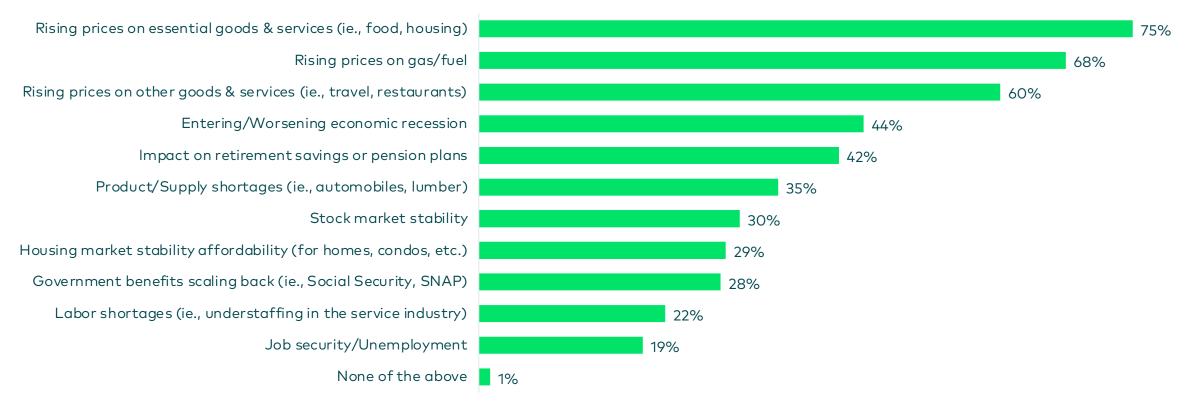


Rising prices were the top drivers of economic concern.

Three-fourths of consumers were concerned about rising prices on essentials, followed by rising prices on gas & fuel. These specific concerns followed a similar pattern to overall economic concern, peaking in 2022 and stabilizing by late 2023.

ECONOMIC CONCERNS

% of consumers, average 2022-2023



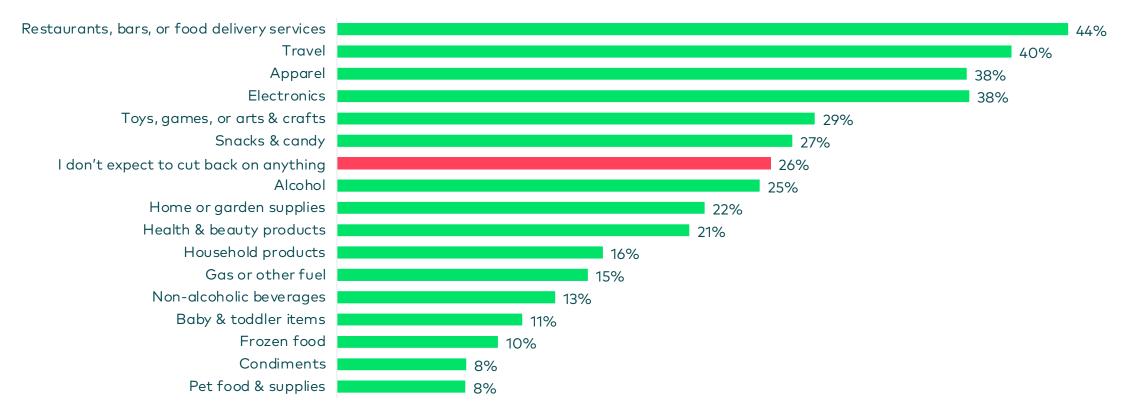


Rising prices also drove consumers to cut back on certain categories.

The most common cutback categories included eating out, travel, apparel, electronics, and toys & games. Overall, a quarter of consumers said they did not intend to cut back on anything in response to rising prices.

CUTBACK CATEGORIES

% of consumers, average 2022-2023



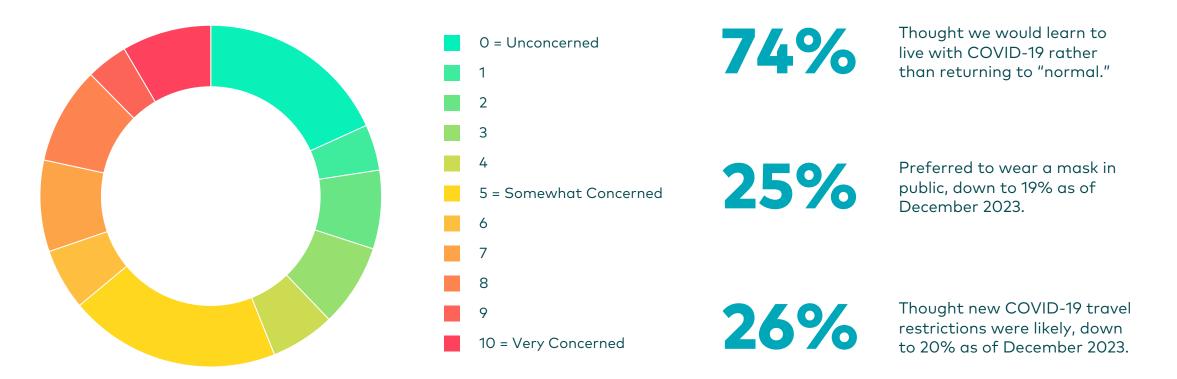
Numerator Consumer Sentiment Study, June 2022 – December 2023 (n=1,000 monthly) | In the next few months, do you expect to cut back on or stop buying any of the following products or categories in response to inflation/rising prices?



Consumers felt lower levels of concern regarding COVID-19 in recent years.

Two-thirds of consumers rated their COVID-19 concern as 5/10 or lower, with a fifth saying they were "unconcerned." Three-fourths said they believed we'd learn to live with COVID, rather than returning to a pre-COVID "normal."

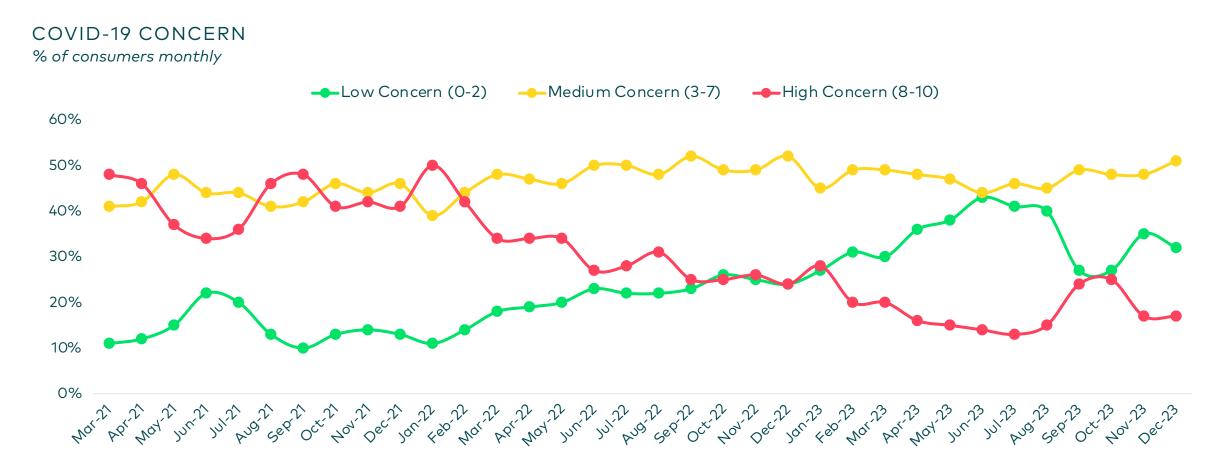
COVID-19 CONCERN % of consumers, average 2022-2023 COVID-19 BELIEFS % of consumers, average 2022-2023





COVID-19 concern reached neutral levels in early 2023.

The number of US consumers citing low levels of concern outpaced those highly concerned for the first time in January 2023, and continued to see improvements throughout the year, apart from a spike in September. Most consumer are moderately concerned.



Numerator Consumer Sentiment Study, *March 2021 – December 2023 (n=1,000 monthly) | What is your current level of concern COVID-19? *Began asking this question in earlier versions of our monthly sentiment study

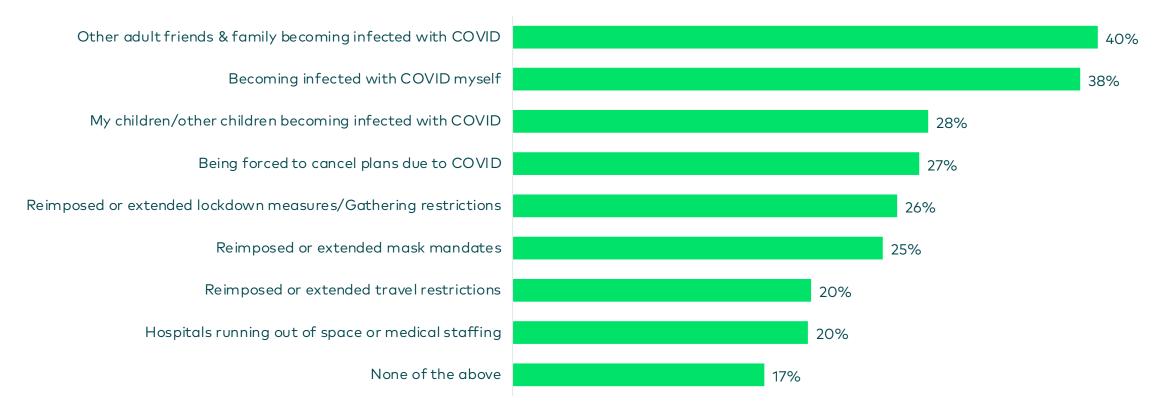


Infection was the top COVID-19 concern, followed by cancelling plans.

Between 2022 and 2023, more consumers were worried about their adult friends & family becoming ill than they were themselves or their children. About a quarter were also worried about cancelling plans, gathering restrictions, and mask mandates.

COVID-19 CONCERNS

% of consumers, average 2022-2023



Numerator Consumer Sentiment Study, June 2022 – December 2023 (n=1,000 monthly) | What specific concerns do you have regarding COVID-19?



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There's more to know.

Interested in learning how your brand or category buyers are reacting to a range of disruptions, from inflation to COVID-19? Reach out to your Numerator representative or get in touch with us today to scope out your own custom insights.

hello@numerator.com

