

## About this Report ()

Numerator's 2023 Amazon Prime Day recap report combines data across our suite of products, with shopper behavior data from our Total Commerce Panel, market share views from our TruView measurement tool, promotional insights from our Promotions Intel platform, and a custom Numerator Survey of over 5,000 verified Amazon Prime Day shoppers.

Numerator

## Amazon market share dipped slightly on Prime Day 2023 vs. 2022.

Overall sales at Amazon were still up this Prime Day versus last, despite the declining share. Shoppers spent nearly a quarter of their Prime Day dollars on electronics, a fifth on home \& garden products, and a seventh on health \& beauty items.

AMAZON MARKET SHARE
\% of dollar sales on Prime Day


TOP SECTORS
\% of dollar sales on Prime Day

- Electronics
- Home \& Garden
- Health \& Beauty
- Apparel
- Househ old
- Toys
- All Other



## More households than ever participated in Amazon Prime Day 2023.

Over a third (37\%) of US households shopped on Prime Day 2023, up nearly two points compared to last year's event. Spend per household was also up slightly-driven by more orders per household-while order size and spend per unit were both down.

## PRIME DAY ANNUAL STATS

Amazon shopper metrics, 2O20-2023

| PRIME DAY 2023 | PRIME DAY 2O22 | PRIME DAY 2O21 | PRIME DAY 2020 |
| :---: | :---: | :---: | :---: |
| $07 / 11-07 / 12$ | $07 / 12-07 / 13$ | $06 / 21-06 / 22$ | $10 / 13-10 / 14$ |


| HH Penetration | $37.3 \%$ | $\uparrow$ | $34.1 \%$ | $29.6 \%$ | $28.9 \%$ |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Orders per HH | 3.1 | $\uparrow$ | 2.9 | 2.6 | 2.6 |
| Spend per HH | $\$ 181.72$ | $\uparrow$ | $\$ 176.71$ | $\$ 144.90$ | $\$ 144.19$ |
| Order Size (\$) | $\$ 58.67$ | $\downarrow$ | $\$ 60.73$ | $\$ 54.93$ | $\$ 54.85$ |
| Order Size (Units) | 1.9 | $\uparrow$ | 1.6 | 1.8 | 1.7 |
| Spend per Unit | $\$ 31.21$ | $\downarrow$ | $\$ 32.71$ | $\$ 30.90$ | $\$ 32.30$ |

## Prime Day orders were small but mighty.

Most orders (73\%) contained only a single item, and fewer than one-in-ten (8\%) contained 3+ items. Despite the low item count, the average spend per order was \$58, and nearly a third (31\%) of orders cost over \$100.

## AVERAGE ORDER SIZE

\% of orders by size


ITEMS PER ORDER
\% of orders


## Most shoppers placed multiple orders throughout the Prime Day event.

Three-fourths of households placed two or more orders during the 48-hour Prime Day sale, and a quarter placed 5+ orders. Twothirds of Prime Day shoppers spent over \$100 in total, and a tenth spent over \$500.

ORDERS PER HOUSEHOLD
\% of households


AVERAGE HOUSEHOLD SPEND
\% of households by spend


## Many Prime Day purchases were predetermined.

Four-in-five shoppers knew what they wanted to buy going into the sale, and half were specifically waiting for the sale to purchase certain products. A third of shoppers used the sale to buy the same items they typically buy on Amazon at a discount.

## PRIME DAY ACTIVITIES

\% of Prime Day shoppers

## 82\%

Had an idea of what they wanted to purchase going into Prime Day

## 34\%

Purchased items included in Prime Day Lightning Deals

## 53\%

Purchased something they'd been waiting to buy on sale

## 32\%

Shopped for the same items they typically buy on Amazon

42\%
Shopped for items included in general Prime Day deals

## 23\%

Used the sale to stock up on sale items

## Electronics saw less growth on Prime Day 2023 than other categories.

While electronics continued to hold the \#3 spot on the list, shopper group penetration was relatively flat versus 2022. The health \& beauty sector saw the largest increase in shoppers-up seven points vs. 2022-followed by apparel and home \& garden products.

TOP PRIME DAY SECTORS
\% of Prime Day shoppers who purchased

- Prime Day 2022 ■ Prime Day 2023


[^0]
## Health \& beauty categories saw significant growth this Prime Day.

Five of the top ten fastest growing categories on Prime Day 2023 fell under the health \& beauty sector, led by skin care, hair care, and makeup. Electronics held three of the ten most-declined categories, with smart home dropping three points.


[^1]Numerator

## Despite declines from 2022, electronics dominated the top brand and item lists.

Amazon brands, along with electronic brands Ring, Blink and Apple all held numerous spots in the top 10 lists. The Amazon Fire TV stick held onto its top spot for most units sold, while the Apple Watch and Blink Outdoor Camera brought in the most dollars.

## TOP 10 ITEMS (\$)

Based on total sales dollars

1. Apple Watch Series 8
2. Blink Outdoor Camera $3^{\text {rd }}$ Gen
3. Fire TV Stick
4. Ring Video Doorbell
5. Ring Floodlight Camera
6. Echo Dot $5^{\text {th }}$ Gen
7. Apple AirPods $2^{\text {nd }}$ Gen
8. Bissell Little Green Cleaner
9. Apple iPad $9^{\text {th }}$ Gen
10. Echo Show $5^{\text {th }}$ Gen

## TOP 10 ITEMS (\#)

Based on total units sold

1. Fire TV Stick
2. Temptations Classic Cat Food
3. Echo Dot $5^{\text {th }}$ Gen
4. Liquid I.V. Hydration Multiplier
5. Blink Outdoor Camera $3^{\text {rd }}$ Gen
6. Ring Video Doorbell
7. Blink Video Doorbell
8. Celsius Sparkling Drinks
9. Orgain Organic Protein Powder
10. Premier Protein Shakes

## TOP 10 BRANDS

Blended rank of dollars and units sold

1. Ring
2. Apple
3. Amazon Fire
4. Blink
5. Amazon Basics
6. Samsung
7. Liquid I.V.
8. Anker
9. Yeti
10. Glad

## Deal satisfaction was high this Prime Day.

Two-thirds of Prime Day shoppers said they were extremely or very satisfied with this year's deals. According to Numerator Promotions Intel data, most deals featured a "save X\%" offer type, with a quarter of items selling at a 60\% discount or greater.

## DEAL SATISFACTION

\% of Prime Day shoppers

DEAL TYPES*
\% of Prime Day promotions


of Prime Day deals featured a "Save X\%" promo type.


## Shoppers on Prime Day 2023 mirrored previous years.

Most shoppers who participated in this year's Prime Day say they've shopped the event in the past, as well. Prime Day shoppers skew higher income, suburban and Gen X. They're also more likely than average to be smart home users.

PRIME DAY SHOPPER PROFILE
\% of Prime Day 2023 shoppers Index vs. all shoppers \& vs. Prime Day 2022 shoppers
of 2023 Prime Day
79\% shoppers say they've participated in the sale before*


SUBURBAN
38\% | Index 103
100 vs. 2022


WHITE
72\% | Index 109 103 vs. 2022


GEN X
35\% | Index 115
103 vs. 2022


SMART HOME USER
23\% | Index 127
98 vs. 2022

## Prime Day shoppers hold a variety of retailer memberships.

Nine-in-ten Prime Day shoppers said they were Amazon Prime members, and nearly half were Target Circle members, as well. Over a third of these shoppers were also members of Kohl's, CVS, Sam's Club, Walgreens or Costco membership programs.

## RETAILER MEMBERSHIPS

\% of Prime Day shoppers


[^2]Numerator

## How did Prime Day 2023 impact your business?

There's more to know about Prime Day. Talk to your Numerator representative about custom analysis opportunities using our Panel, TruView, Promotions or Survey capabilities.

- How did your brand or category perform?
- Was your market share impacted?
- Did your buyers make any Prime Day purchases?
- Were competing retailer sales successful?

Reach out to hello@numerator.com for any additional questions.


[^0]:    Numerator Total Commerce Panel Amazon Prime Day 2023

[^1]:    Numerator Total Commerce Panel Amazon Prime Day 2023 vs. Prime Day 2022

[^2]:    Numerator Prime Day 2023 Survey n=5,530 (Are you or someone else in your household a member of any of the following retailer programs?)

