



CONSUMER DEEP DIVE

Honoring Hispanic & Latino Heritage in America

A SINGLE DATA SOURCE. INFINITE INSIGHTS.

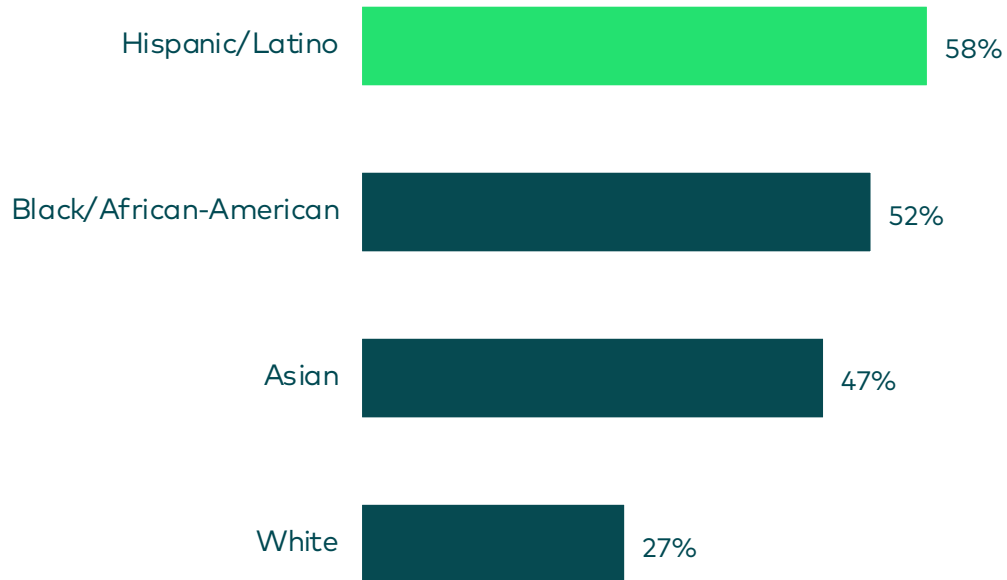


Heritage is a distinct value all brands need to consider with Hispanic/Latino homes.

Nearly 3 in 5 consider heritage to be central to their identity—the largest of any ethnicity. When asked why heritage is important to the products they purchase, Hispanic/Latino consumers mentioned nostalgia and familiarity which also dictates where they shop.

CONSIDERS HERITAGE EXTREMELY / VERY IMPORTANT

% of Households



“

I mostly **BUY THE BRANDS I KNOW** because I was raised eating and trying those specific items.

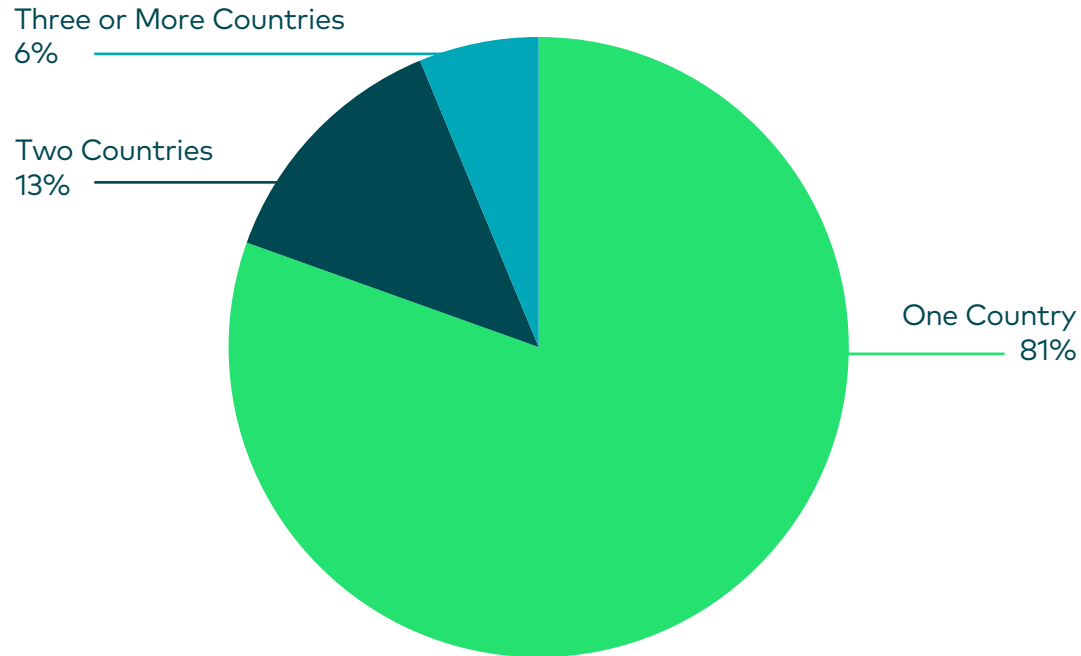
I feel like heritage steers us more toward the brands and stores **WE GROW UP WITH.**

Food is a huge part of my heritage. I seem to always buy brands that I grow up with. I **PREFER TO GO STORES** that carry those brands.

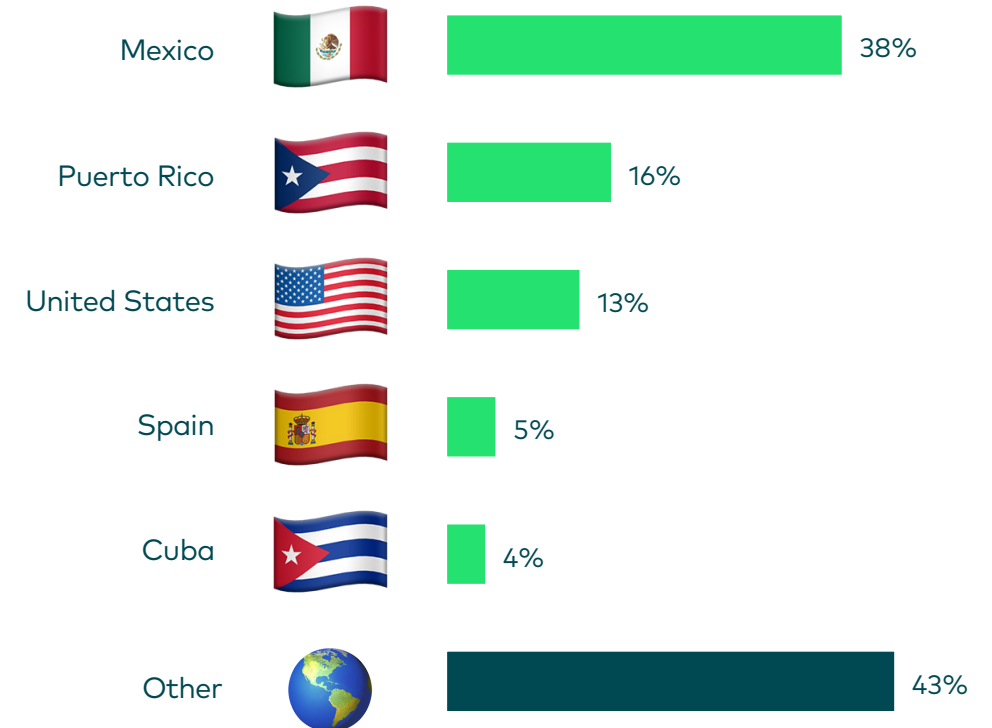
While Hispanic/Latino heritage is diverse, it is also centralized.

4 in 5 Hispanic/Latino consumers only identify their heritage with one country. Of Hispanic/Latino consumers describing their heritage, no country takes majority with only 38% considering their heritage stemming from Mexico, 16% from Puerto Rico and 13% from the US.

NUMBER OF COUNTRIES IDENTIFIED AS PART OF HERITAGE



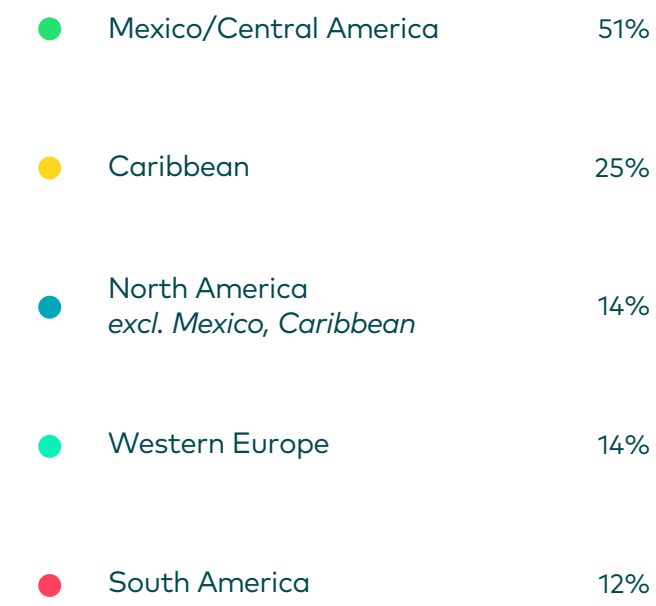
TOP 5 COUNTRIES CENTRAL TO HISPANIC/LATINO HERITAGE



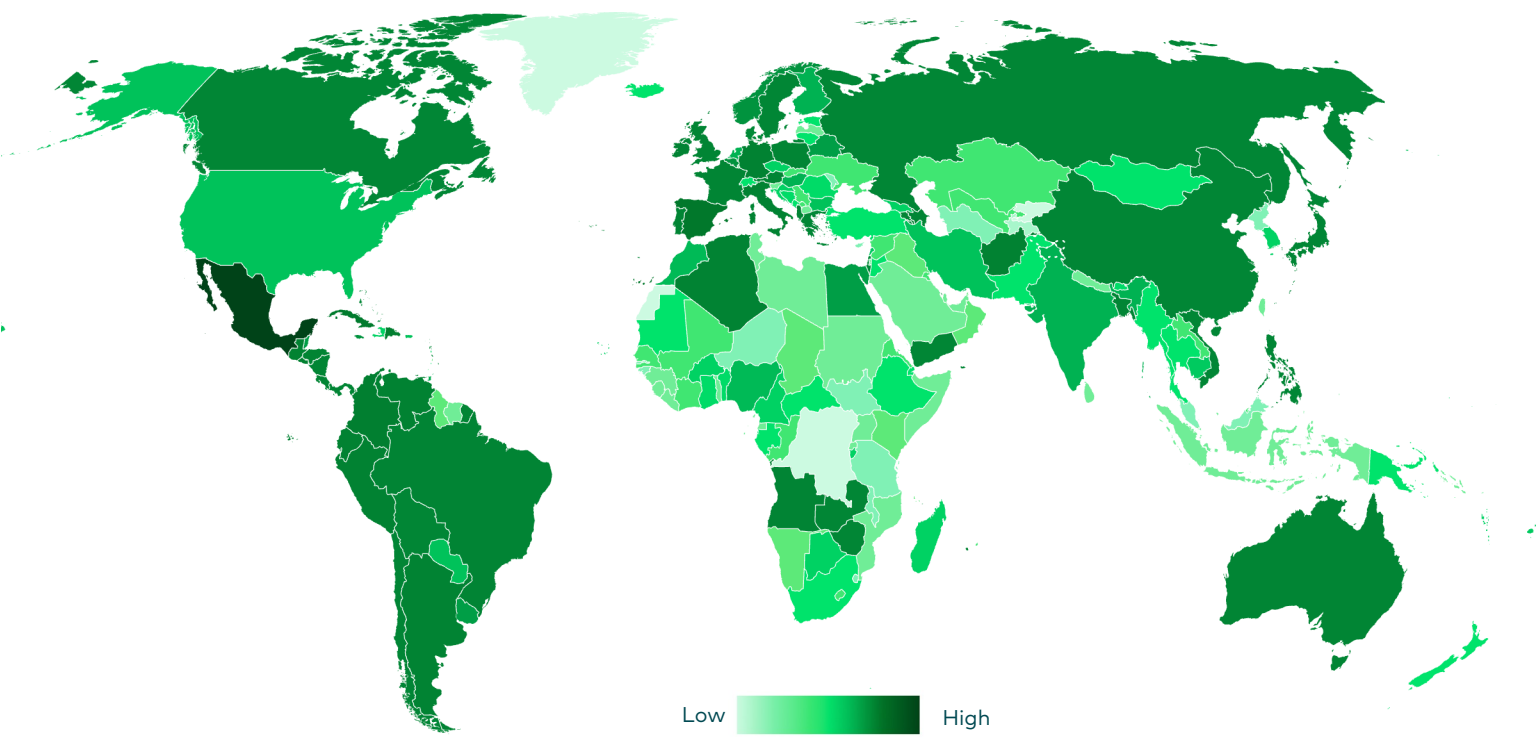
Brands and retailers need to resonate across heritage for Hispanic/Latino consumers.

There are five main regions that capture most Hispanic/Latino consumers: Mexico/Central America, Caribbean, North America, Western Europe & South America.

HERITAGE BY TOP REGIONS FOR HISPANIC/LATINO HOUSEHOLDS¹



COUNTRIES IDENTIFIED AS PART OF HERITAGE BY HISPANIC/LATINO HOUSEHOLDS



Source: Numerator Insights | Latest 12 Months Ending 7/31/2022 | ¹Consumers can identify with multiple countries causing regions to add to >100%.


With the range of heritage, winning with Hispanic/Latino consumers requires a nuanced approach given their diverse demographic and psychographic background.

PROFILES OF HISPANIC/LATINO CONSUMERS OF TOP FIVE REGIONS

Index to Total Hispanic/Latino

MEXICO/ CENTRAL AMERICA

 **AGE GENERATION**
Millennial & Gen X
82% | 105


 **HOBBIES**
Surfing the Internet
30% | 128

Watch Sports on TV
15% | 135

 **SHOPPING STYLE**
Impulse Buyer
21% | 130

CARIBBEAN


 **AGE GENERATION**
Boomers+
21% | 157

 **HOBBIES**
Reading
33% | 137

Entertaining at Home
19% | 138


 **SHOPPING STYLE**
Coupon Clipper
38% | 131

NORTH AMERICA


 **AGE GENERATION**
Gen X & Boomers+
61% | 115

 **HOBBIES**
Listening to music
53% | 134

Scapbooking
11% | 184

 **SHOPPING STYLE**
Impulse Buyer
23% | 140

WESTERN EUROPE


 **AGE GENERATION**
Gen X & Boomers+
64% | 120


 **HOBBIES**
Listening to music
54% | 138

BBQ/Grilling
22% | 196


 **SHOPPING STYLE**
Coupon Clipper
41% | 142

SOUTH AMERICA

 **AGE GENERATION**
Millennial & Gen X
81% | 104

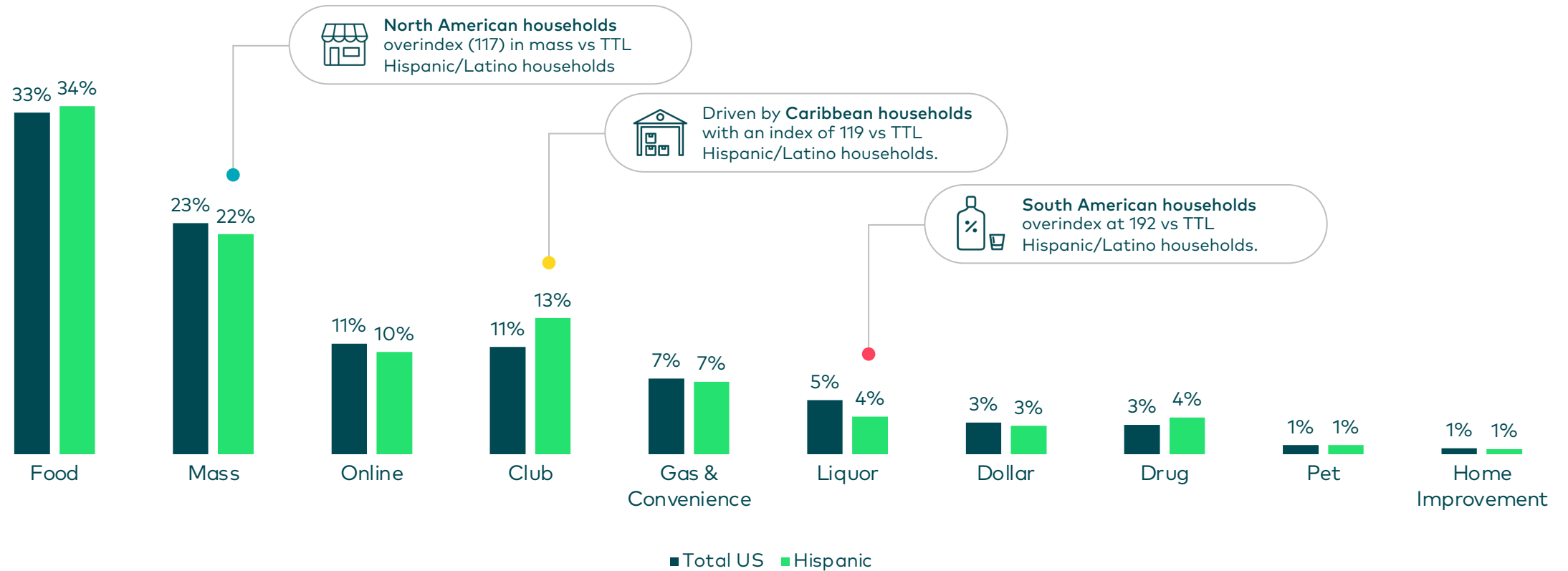
 **HOBBIES**
Cooking
36% | 123

Entertaining at Home
19% | 138

 **SHOPPING STYLE**
Deal Focused
32% | 128

For example, while total Hispanic/Latino channel purchasing follows US trends, segmenting by heritage shows critical differences brands & retailers need to know to win.

TOTAL CPG DOLLAR SHARE BY CHANNEL



We deep-dived into three central themes that were distinctly unique to Hispanics/Latinos and their implications across heritage.

THREE THEMES UNIQUE TO THE HISPANIC/LATINO HOUSEHOLD ACROSS HERITAGE



THE FAMILY

- Hispanic/Latino households are young and diverse. They are **raising the next generation** and **are dog lovers**.
- Brands need to deaverage the shopper base across heritage to **properly grow with the consumer**. For example:
 - South American homes are more likely to be deal-seekers when it comes to diapering.
 - North American, Western Europe, Mexico/Central American households drive dog ownership.



THE DINNER TABLE

- Be considerate of **dietary restrictions** as Hispanic/Latino homes are the most likely ethnicity to have them.
- Grocery categories overindexing on Hispanic/Latino households are growing share—a sign of **driving food trends**.
- To be part of the dinner table and understand needs, brands and retailers **need to segment across heritage**.
- Understand food consumption beyond grocery shopping. Hispanic/Latino homes **drive out of home consumption**.



THE LANGUAGE

- Linguistic diversity is key. Over 4 in 5 Hispanic/Latino homes **are multilingual**—nearly 9 in 10 for South American homes.
- Move beyond putting Spanish ads just in linear media, Hispanic/ Latino households are the **most likely** to be subscribed to a **video streaming** service.
- Drive purchasing with Hispanic/Latino households **by investing** in multilingual packaging and heritage brands because 1 in 4 multilingual consumers trust brands in their preferred language used at home.

The Family

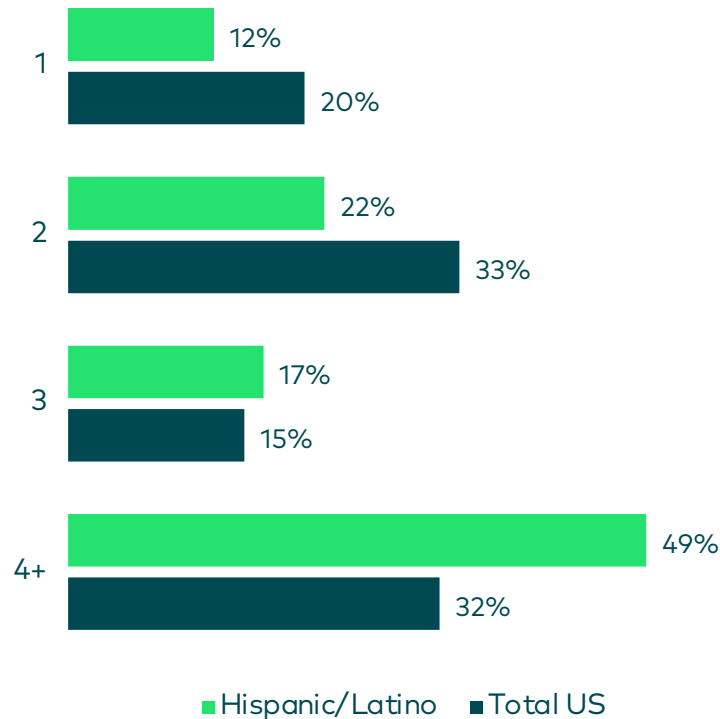
What does the family makeup look like and how does that affect how brands should target by heritage?



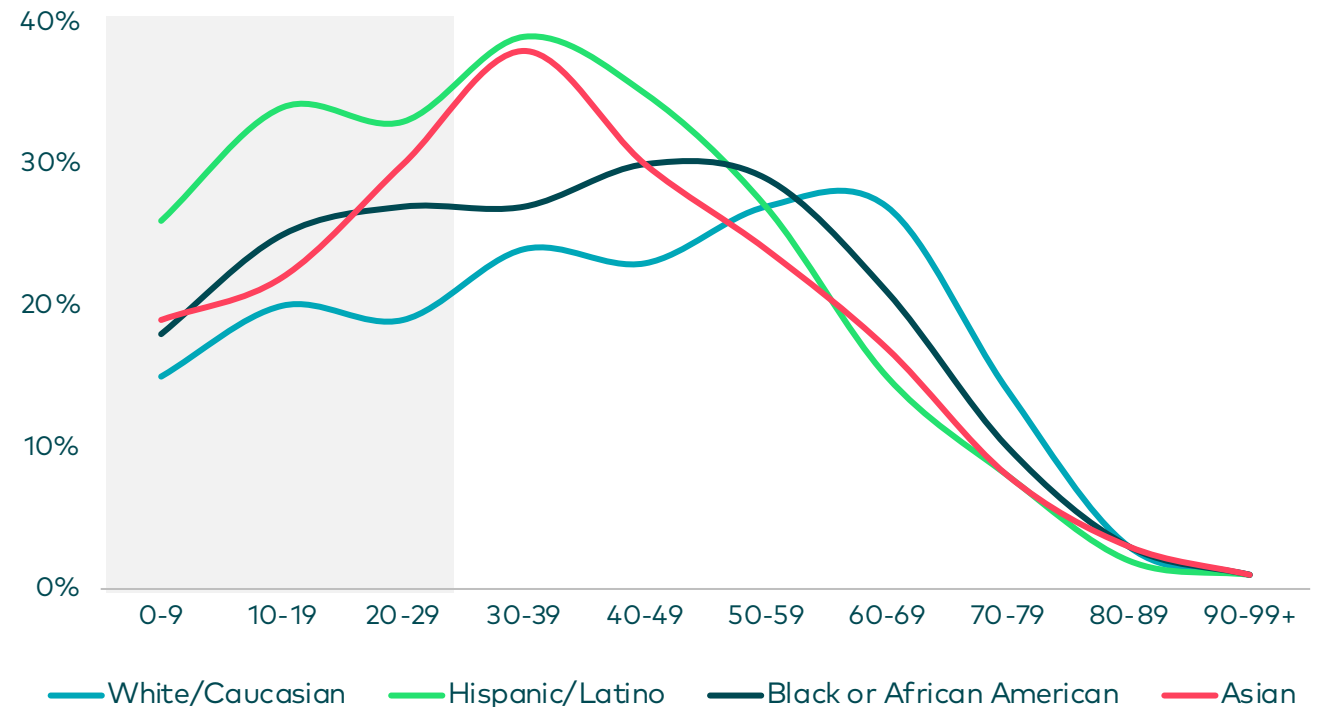
Hispanic/Latino homes are larger, emerging homes driving the next emerging generation.

Hispanic/Latino households are over 53% more likely to consist of 4+ members, and the age range of those members skew the youngest compared to any other ethnicity.

HISPANIC/LATINO HOUSEHOLD SIZE



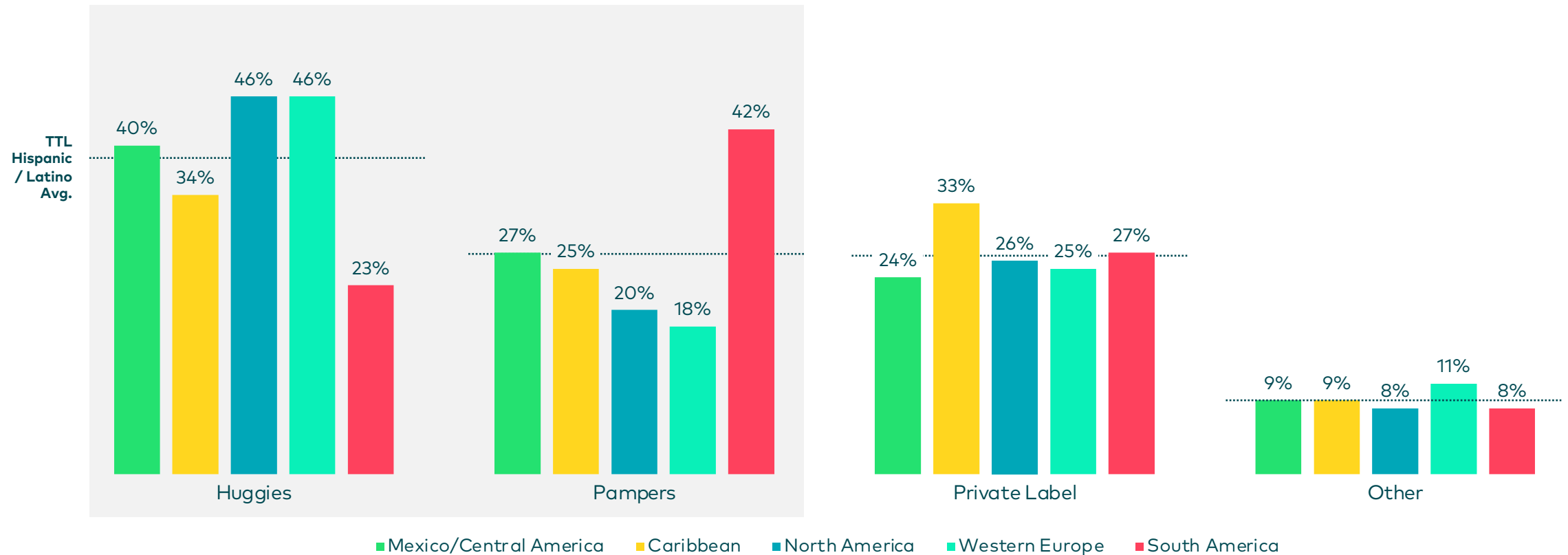
% OF HOUSEHOLDS FOR HOUSEHOLD MEMBER AGE BY ETHNICITY



In the case of baby brands, delineating across heritage for Hispanic/Latinos is an imperative.

Those identifying with South American heritage share of spend on Pampers for diapering ranges from 1.5-2x as large compared to other heritage groups. Brands in children/baby categories should break down their shopper base to find pockets of opportunity to right-size their share.

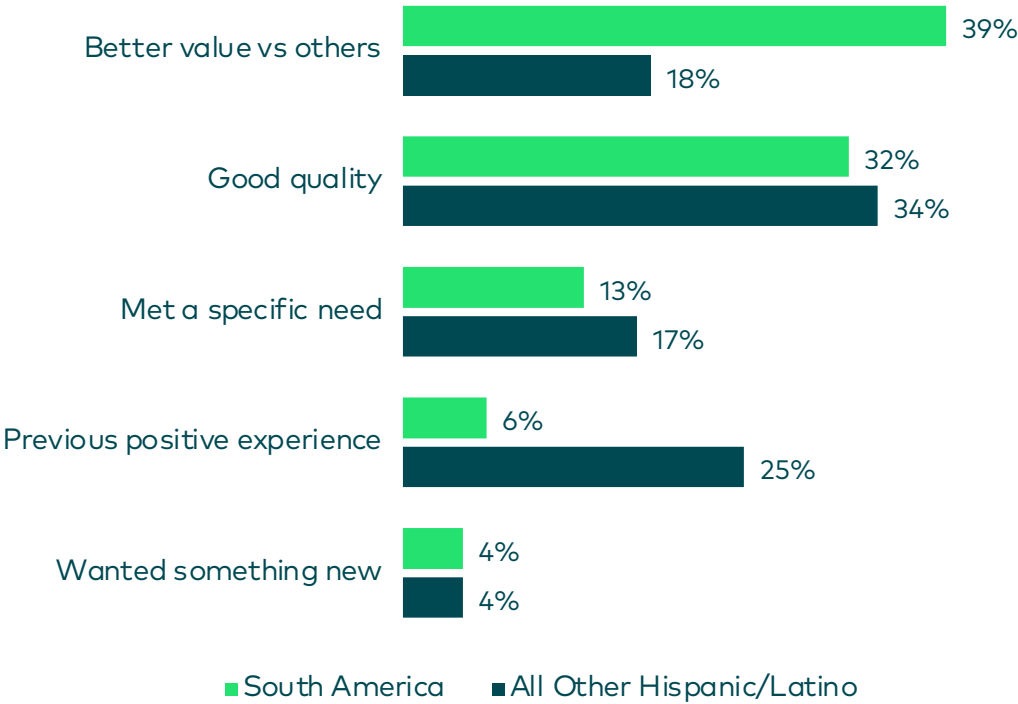
DIAPERING SHARE OF WALLET BY HISPANIC/LATINO HERITAGE GROUP



Sales & affordability drive purchases for South American Hispanics/Latinos.

When purchasing diapers, South American heritage households were 2x more likely to say they purchased Pampers because of being a better value vs all other Hispanic/Latinos. In fact, finding a good deal is unique to the group with 1 in 3 saying they would switch brands for savings.

PURCHASE DRIVER OF PAMPERS DIAPERING



32%

South American Hispanic/Latino households would switch brands if there was a deal.
(Total Hispanic 25% | 128 index)



#1 Most Promoted

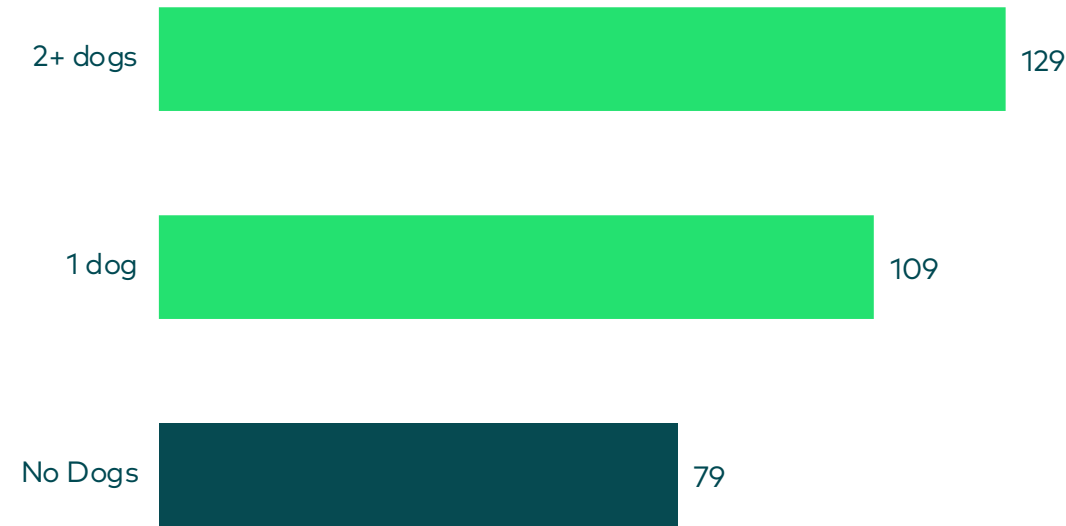
Pampers has the largest share of promotional voice based on adblocks for Diapering.

The Hispanic/Latino home also consists of another member—the dog.

Hispanic/Latino homes are 29% more likely to own more than 2 dogs. 1 in 3 are expected to be a mixed breed, but Hispanic/Latino homes are also more likely to own German Shepherds and Poodles.

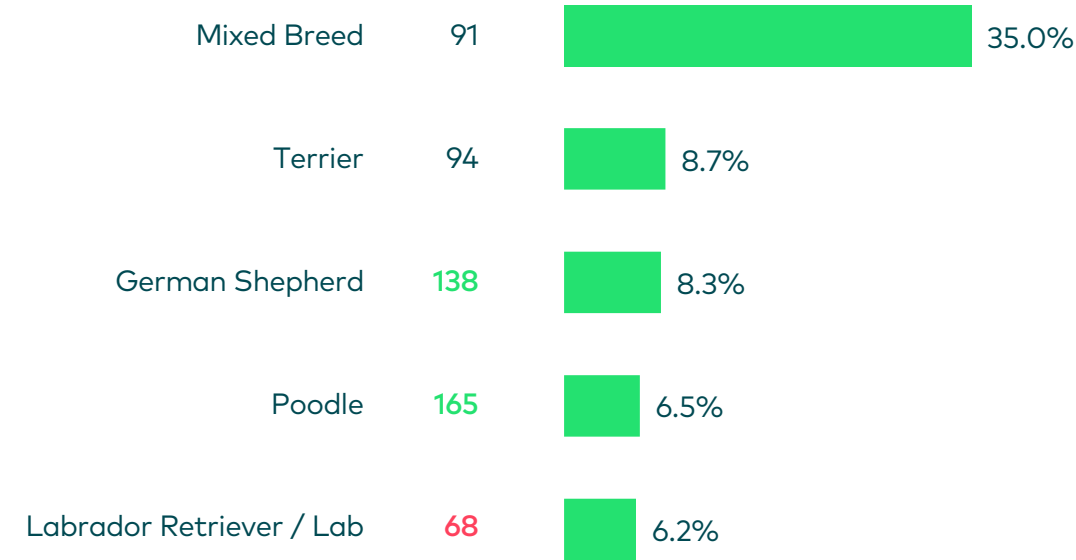
HISPANIC/LATINO DOG OWNERSHIP

Index to Total US



DOG BREED OWNERSHIP

% of Hispanic/Latino | Index to Total US

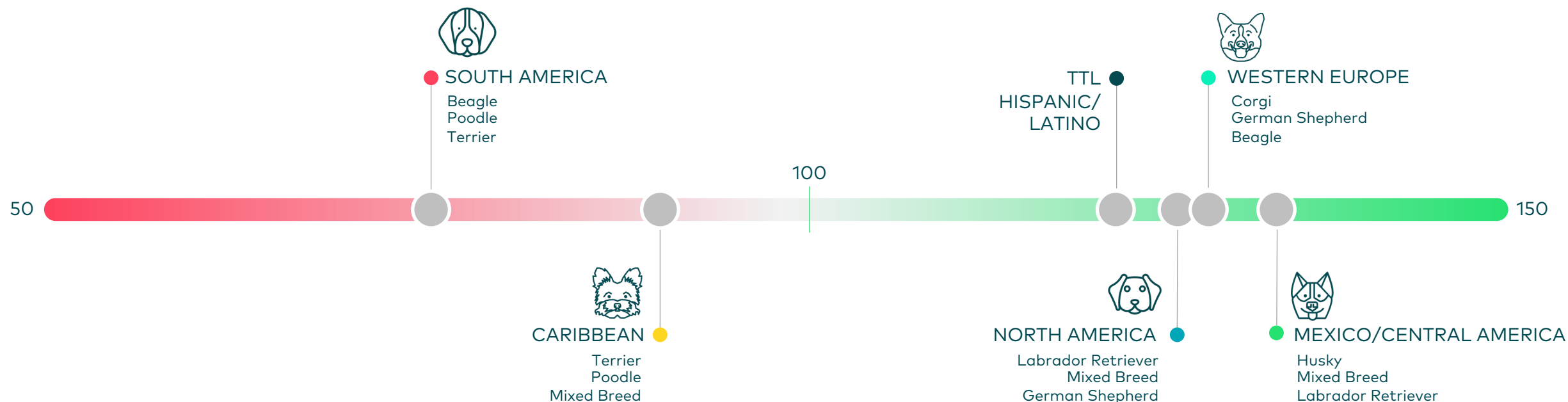


Pet brands need to target smart as ownership varies widely across heritage groups.

South American and Caribbean Hispanic/Latino households were even less likely compared to the Total US to own multiple dogs. Pet brands could see more effective advertising by targeting North American, Western Europe & Central American Hispanic/Latino homes and their respective breeds.

HISPANIC/LATINO 2+ DOG OWNERSHIP BY HERITAGE

Index to Total US | Top 3 Over-indexed Breeds to Total Hispanic/Latino (>5% Incidence)



The Dinner Table

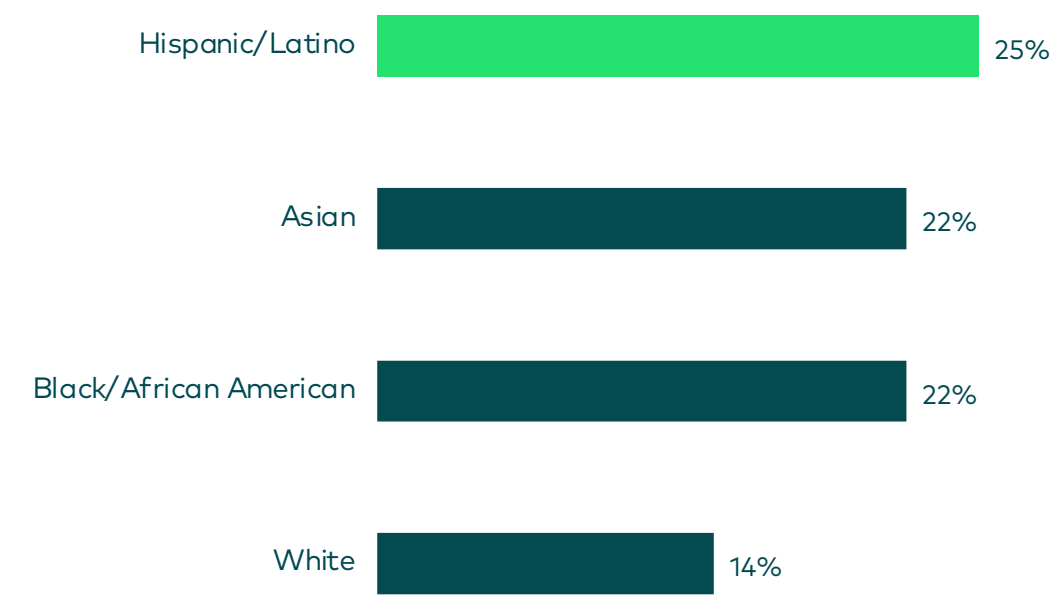
What does the table look like for Hispanic/Latino homes and how does that differ across heritage groups?



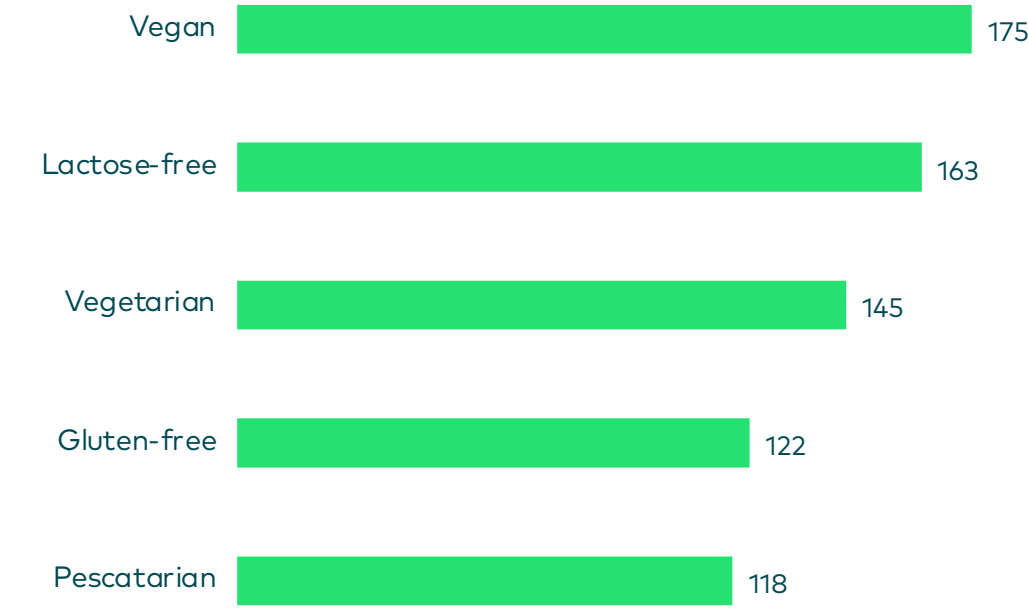
For brands to sit at the Hispanic/Latino dinner table, understanding their diet is key.

1 in 4 Hispanic/Latino homes have some sort of dietary restriction. Additionally, Hispanic/Latino households are more likely to be vegan, lactose-free and vegetarian compared to total US.

HOUSEHOLDS WITH DIETARY RESTRICTIONS



HISPANIC/LATINO DIETARY RESTRICTIONS INDEX TO US

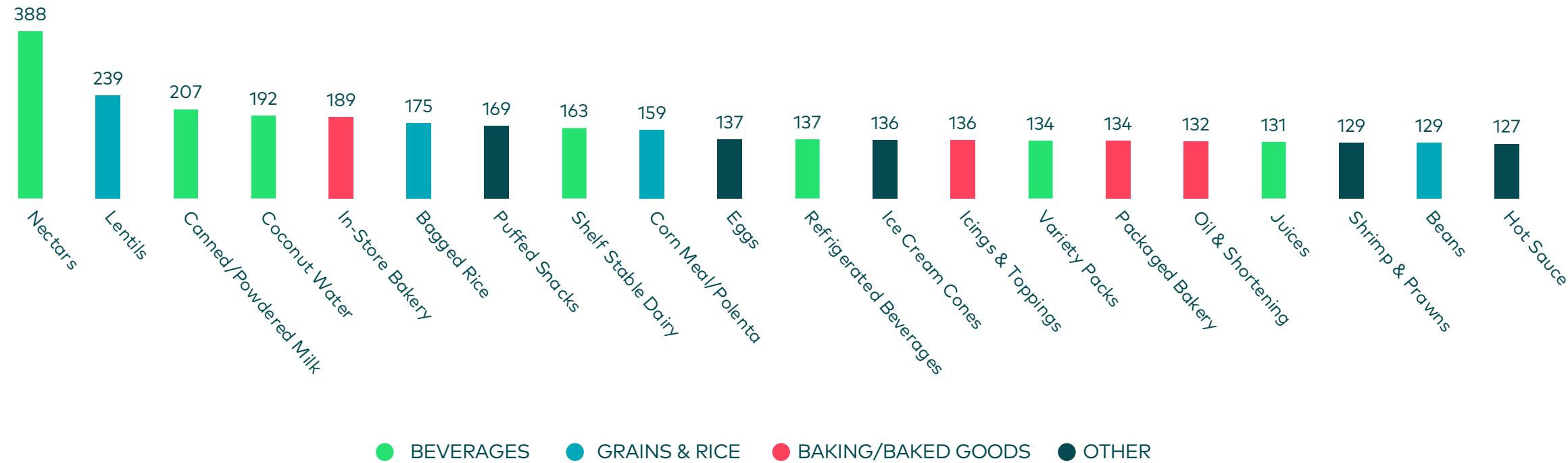


Hispanics/Latinos showcase unique preferences for refreshing drinks, baking and grains.

In fact, Hispanics/Latinos could help identify food trends. Over 3 in 5 grocery categories Hispanic/Latino households overindex in are categories that are growing share within grocery.

HISPANIC/LATINO TOP OVERINDEXING CATEGORIES BASED ON GROCERY DOLLAR SHARE

Index to Total US

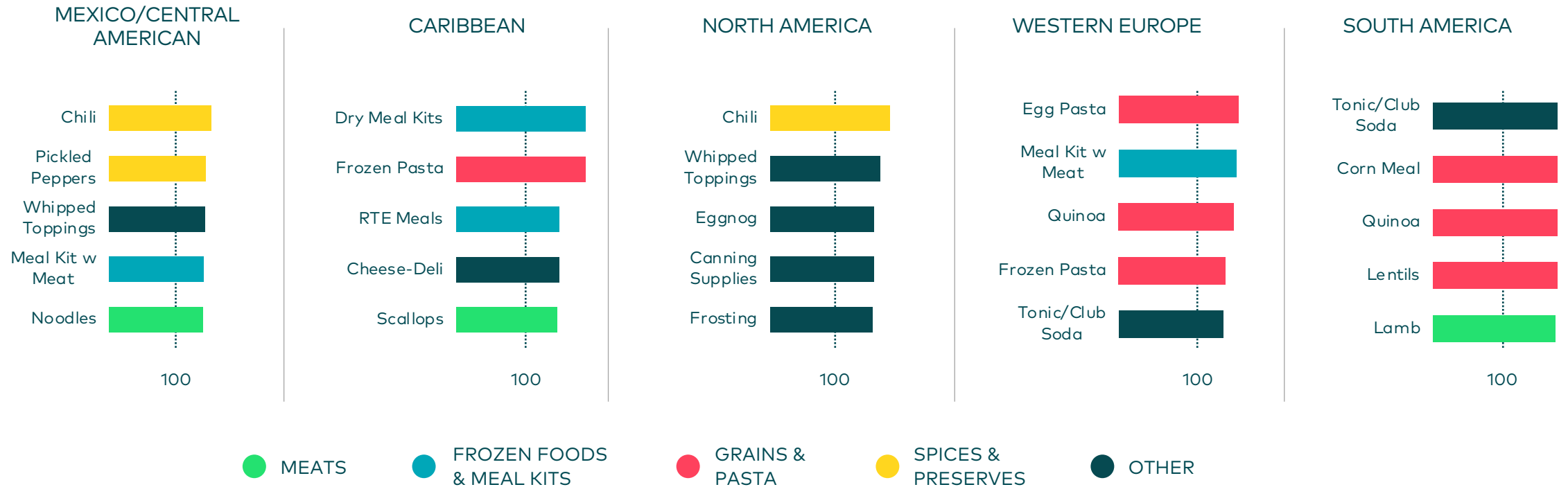


Brands operating in any category can find growth with Hispanic/Latino households.

Spices and pickled products rise to the top for those with heritage originating from within continental North America. Caribbean households seek convenience with ready to eat meals and frozen goods. Western Europe & South American homes lean towards Grains & Pasta.

TOP FIVE OVERINDEXING CATEGORIES BASED ON % OF HOUSEHOLDS

Index to Total Hispanic/Latino



Alcohol beverages accompanying the dinner table also range across heritage.

Wine culture holds strong for Hispanic/Latino households with heritage stemming from the Caribbean, Western Europe and South America. Preferences for beer is more skewed for those identifying with Mexico/Central America.

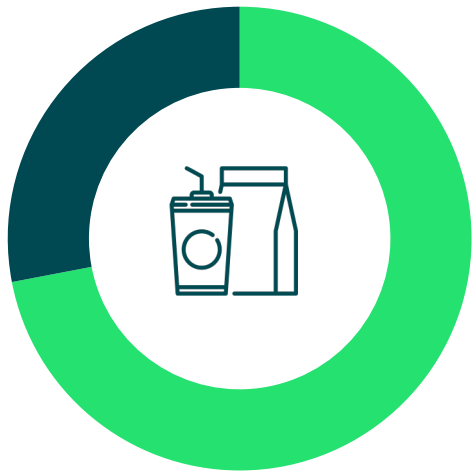
ALCOHOL BEVERAGE SHARE OF WALLET BY HERITAGE INDEX

Index to Total Hispanic/Latino

| | BEER | WINE | SPIRITS | RTD ALC. BEV. | COCKTAIL COMPONENTS |
|--------------------------|------|------|---------|---------------|---------------------|
| ● MEXICO/CENTRAL AMERICA | 114 | 85 | 91 | 102 | 96 |
| ● CARIBBEAN | 78 | 124 | 119 | 82 | 104 |
| ● NORTH AMERICA | 96 | 87 | 112 | 96 | 105 |
| ● WESTERN EUROPE | 86 | 135 | 100 | 88 | 94 |
| ● SOUTH AMERICA | 77 | 153 | 108 | 56 | 90 |

The dinner table may not necessarily be at home—Hispanic/Latino homes are driving OOH.

Across every heritage, McDonald's & Chick-fil-A maintains similar share of wallet. Caribbean households are more likely to be place share within the top three QSRs. Taco Bell overindexes with households identifying with North America & Western Europe regions.












Hispanic/Latino consumers are

72%

More likely to eat out
6+ times a week
vs total US

FAST FOOD SHARE OF WALLET BY HERITAGE INDEX
Index to Total Hispanic/Latino | Top Four Banners

| |  |  |  |  |
|--|---|---|---|---|
|  MEXICO/ CENTRAL AMERICA | 97 | 98 | 80 | 100 |
|  CARIBBEAN | 112 | 115 | 157 | 100 |
|  NORTH AMERICA | 98 | 93 | 107 | 111 |
|  WESTERN EUROPE | 96 | 94 | 100 | 124 |
|  SOUTH AMERICA | 98 | 108 | 95 | 79 |

The Language

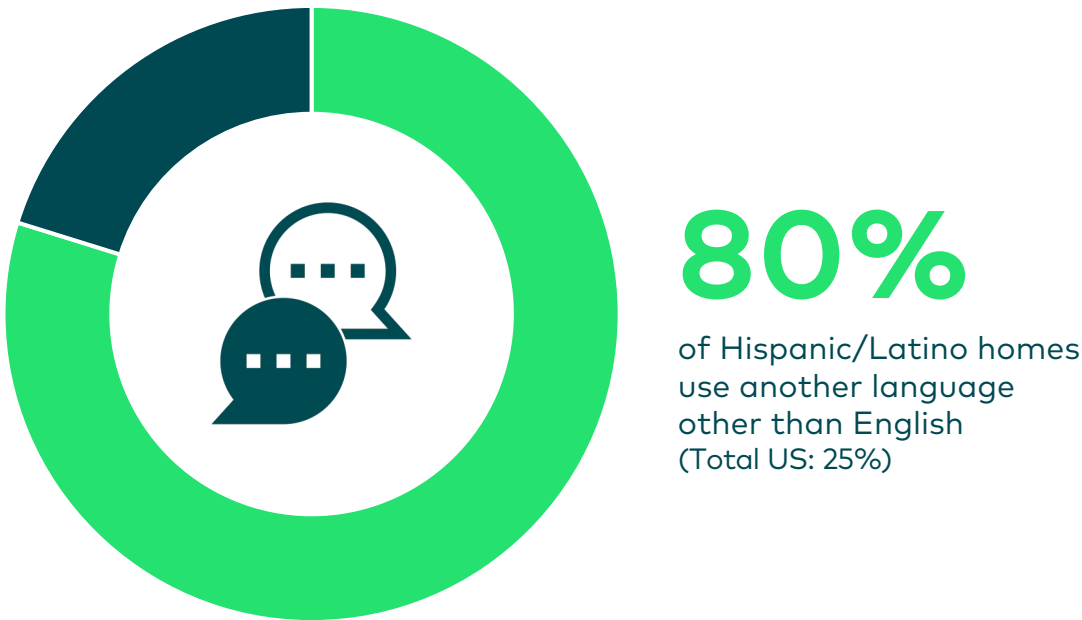
How does language play a role in the multilingual household and does it affect brand purchasing?



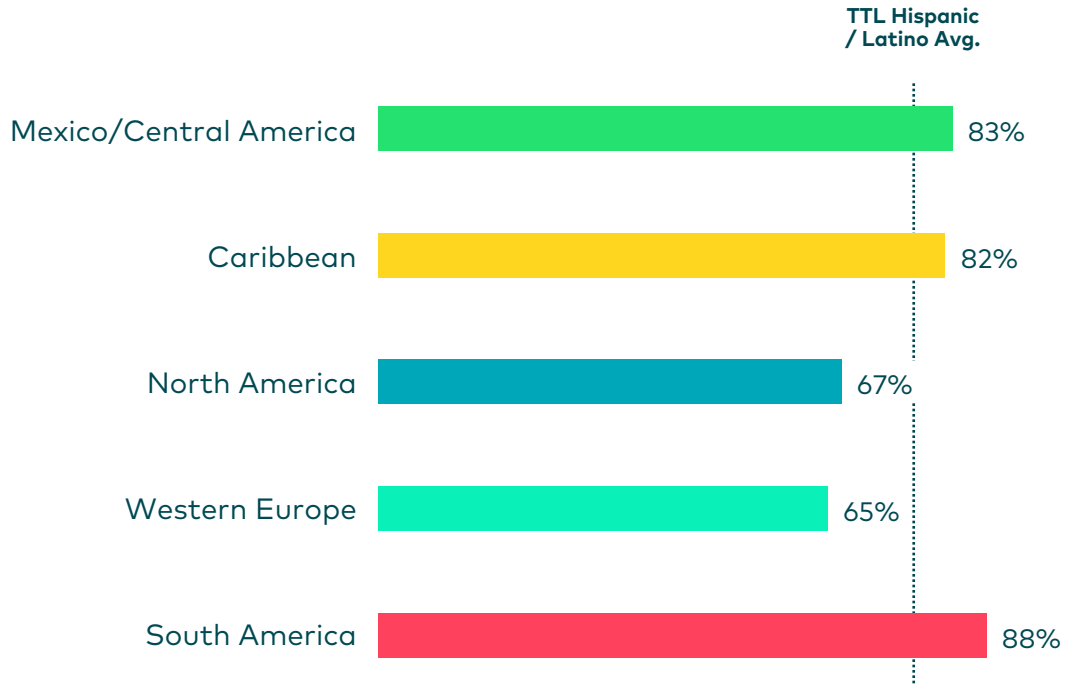
4 in 5 Hispanic/Latino households are multilingual—three times higher than national avg.

While North American & Western European heritage households see lower incidence of being multilingual, they are still more than twice as likely to be multilingual compared to total US.

MULTILINGUAL HISPANIC/LATINO HOUSEHOLDS



HISPANIC/LATINO HOUSEHOLDS MULTILINGUAL BY HERITAGE



Language diversity is important for Hispanics/Latinos when speaking and watching.

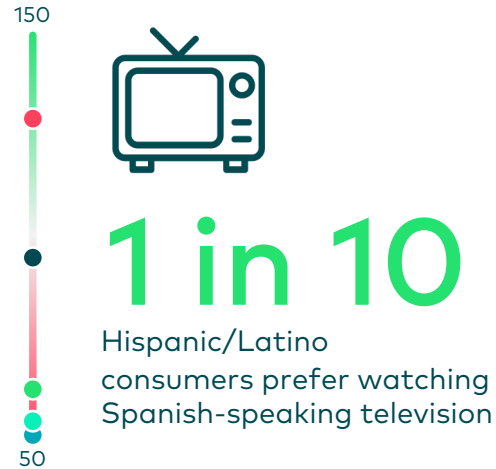
South Americans show the strongest preference for speaking and listening to Spanish compared to other heritage groups. Interestingly, while Mexico/Central Americans do not prefer to speak or watch television in Spanish, they do drive viewership of Telemundo & Univision.

HISPANIC/LATINO LANGUAGE AND TELEVISION WATCHING PREFERENCES

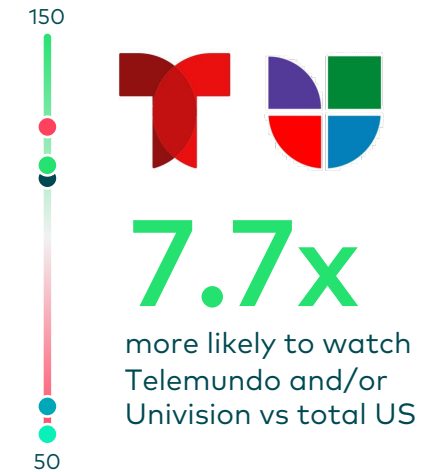
SPEAKING PREFERENCE



TV LANGUAGE PREFERENCE



SPANISH TELEVISION



Index to Total
Hispanic/Latino

MEXICO/
CENTRAL AMERICA

CARIBBEAN

NORTH AMERICA

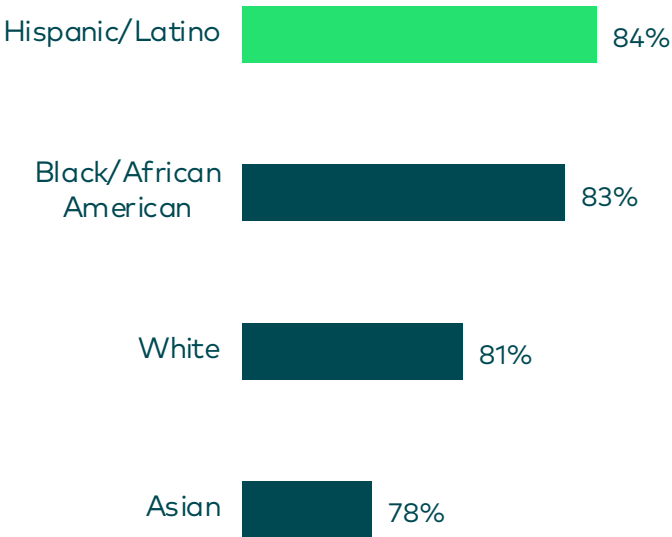
WESTERN EUROPE

SOUTH AMERICA

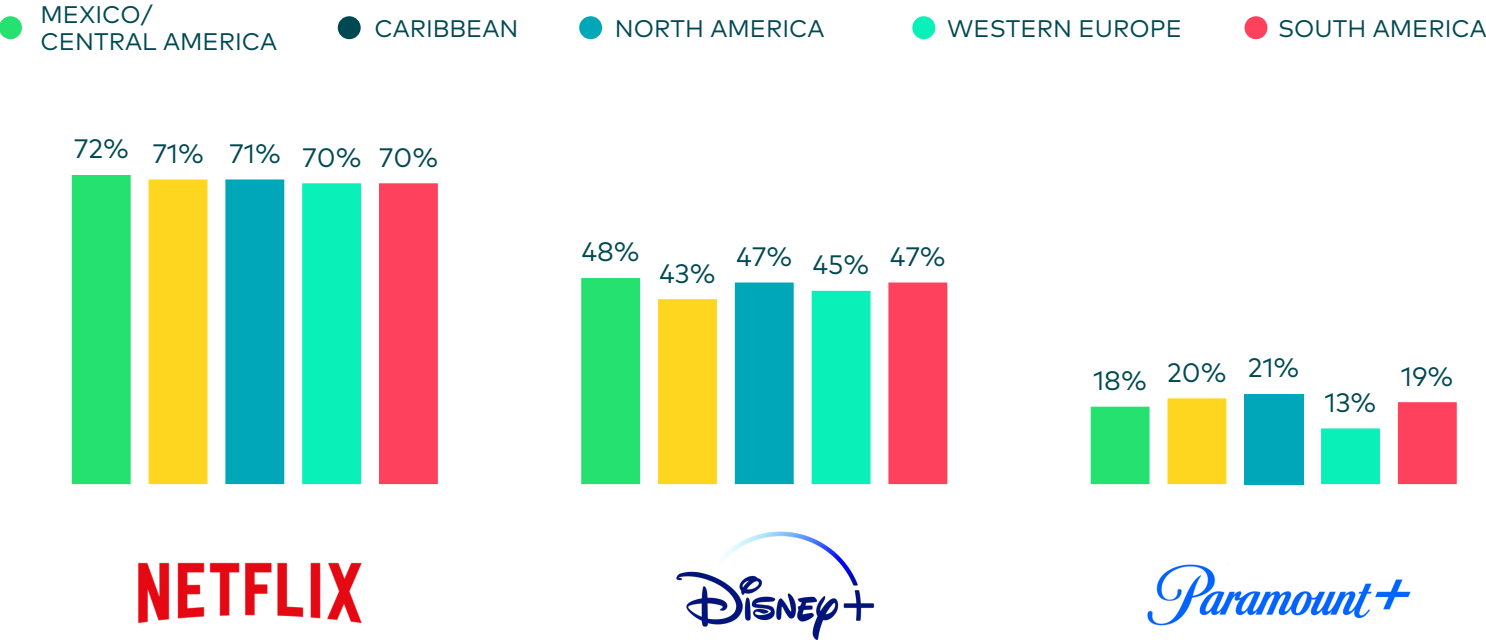
Engaging in ad-supported video streaming could help reach Hispanic/Latino consumers.

Hispanic/Latino households are the most likely to be subscribed to at least one streaming service. Subscriptions were mostly similar across all heritage groups for Netflix, Disney+ and Paramount+. Western Europe households saw slight underindices to Paramount+ and Disney+.

SUBSCRIBED TO AT LEAST ONE STREAMING SERVICE



HISPANIC/LATINO TELEVISION STREAMING ACROSS HERITAGE GROUPS

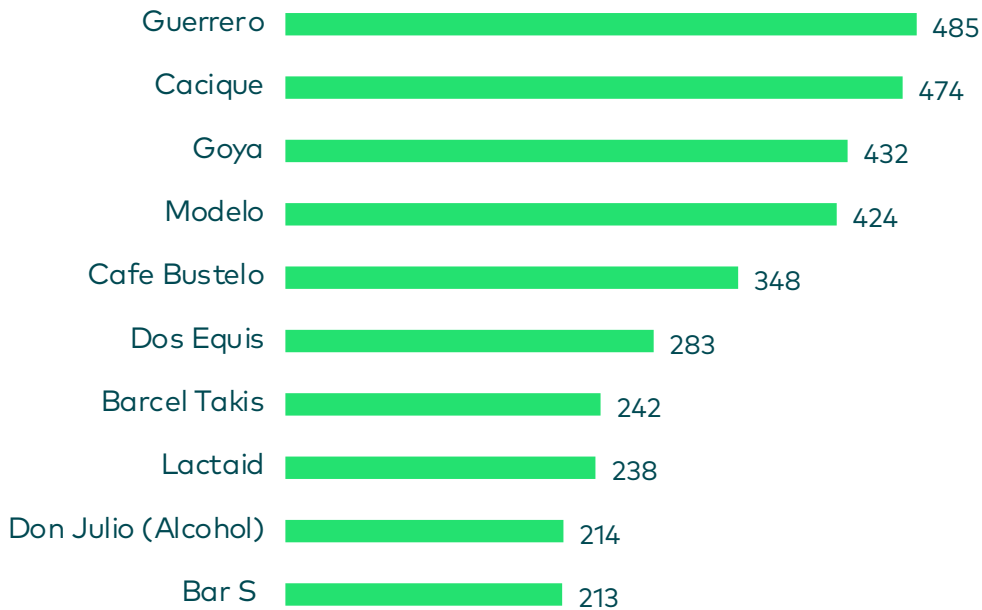


Investing in Spanish heritage brands and crafting Spanish-specific SKUs could help drive purchasing with Hispanic/Latino households.

Hispanic/Latino shoppers show a preference for brands with Spanish names packaging. When split between multilingual & non-multilingual homes, the preference grows even stronger.

HISPANIC/LATINO GROCERY SHARE BY PARENT BRAND

Index to Total US | Top 10 Parent Brands



MULTILINGUAL VS NON-MULTILINGUAL HISPANIC/LATINO

% of Households | Index to Non-Multilingual Hispanic/Latino



68% | 127 index



50% | 118 index



44% | 118 index



1 in 4

Multilingual Hispanic/Latino consumers **trust brands using the language spoken at home** more than brands that do not.

Large manufacturers have been taking steps to diversify their portfolio.

PepsiCo, Coca-Cola and Constellation Brands have all invested in growing with the Hispanic/Latino shopper by acquiring brands heavily over-index with Mexican households and have history stemming from the region.

| | | | |
|--------------------------|--|--|--|
| MANUFACTURER |  |  |  |
| ETHNIC BRAND ACQUISITION | <div> </div> | <div> </div> | <div> </div> |
| HERITAGE | Mexico - 1943 | Mexico - 1895 | Mexico - 1925 |
| SHOPPER DIVERSIFICATION | <div>2 in 5 have heritage from Mexico</div> | <div>1 in 4 have heritage from Mexico</div> | <div>1 in 4 have heritage from Mexico</div> |



Know **your consumer** with certainty.

Interested in learning more about Hispanic & Latino consumers and how they buy your brand? Numerator has what you need for the deepest, most comprehensive understanding of consumers with 2500+ demographic, psychographic and premium segmentation attributes available.

Reach out to us at hello@numerator.com or visit our website for the latest research.

